

CI WORKSTREAM & HL NETWORK MEETING – 14th July 2005

Attendance List

Name	Organisation	Contact no.
Iris Brown	IB Brent CAB	020 8451 4054
Jackie Collins	JC Brent HAZ	020 8795 6230
Kathy Doyle	KD Brent HAZ	020 8795 6220
Chris Baguma	CB Brent tPCT - Health Promotion	020 8795 6224
Fahmida Din	FD Brent tPCT - Health Promotion	020 8795 6235
Edina Fejzic	EF Bosnia Herzegovina Advice Centre Brent	020 8459 4201
Silvia Kirk	SK Brent & Harrow Community Health Projects	
William Okorley	WO Prothero House Tenants Association	
Elcena Jeffers	EJ Elcena Jeffers Foundation	020 8357 6342
Dr S. Kathirgamu	DSK Tamil Refugee Action Group	020 8459 9070
Eddy Oko-Jaja	EOJ Brent Association of Disabled People	020 8451 3822
Beverley White	BW Willow Housing & Care	
Tim Blanc	TB Willow Housing & Care	020 8782 5450
Mohammad Hoda	MH Mathematics	020 8903 1675
Yaqoot Shah Khan	YSK Mathematics	
Akhtar Siddiqi	AS Mathematics	
Hugh Gaywood-Eyre	HGE Brent tPCT - Falls Co-ordinator	020 8438 7211
Abisoye Whittles	AW Brent HAZ – BCPAP Co-ordinator	020 8965 8732
Denise Bobb	DB Brent tPCT - Capacity Building Worker	020 8965 8729
Odetta Pakalynte	OP Brent Carers Centre	020 8795 6240
Polly Sandhu	PS Brent tPCT - PALS Co-ordinator	020 8795 6140
Judith Lockhart	JL Brent tPCT – Head Community Involvement	020 8795 6741
Jeff Johnson	JJ Black Disabled Peoples Association	020 8438 7212
Neil Binns	NB EACH (Counselling Service)	020 8795 2855
Gloria Travers	GT Health From Leisure	020 8901 1150
Ron Collman	RCol Brent Pensioners Forum	020 8998 0564
Roger Coulson	RCou NW London Lesbian & Gay Group	020 8907 5915
Michael Adeyeye	MA Brent African Association	020 8964 0500
Sylvia Burchell	SB BCPAP	07973 500357
Paschal Iwuji	PI Healthy Care Ltd	
Andrew Watson	AW Prothero House Tenants Association	020 8961 5190
Ronke Jomococo	RJC BEMDA	020 7372 1686
Davina Baptiste	DB Brent, Race Health & Social Care Forum	020 8965 8730

Community Involvement Workstream

Minutes of meeting held on 14th July, 2005

1. Apologies, Minutes and Matters arising
 - 1.1 Apologies received from: Jean Gaffin – Chair, Brent tPCT, Phil Sealy - HR & SCF, Pauline Latchem – Royal Assoc. for Deaf People, Jane Matheson – Healthy Living, South Kilburn NDC
 - 1.2 There will be a 2 minute silence at 12 noon outside Bridge Park centre – for the victims of the 7th July tube/bus bombings.
 - 1.3 GT reminded everyone that the organisation profiles would need to be sent back to the HAZ office a.s.a.p.
 - 1.4 Minutes of last meeting agreed as accurate record.
 - 1.5 Matters arising
 - a) page 1 – third party reporting - Razia has left the CAB and has not been replaced, no other rep available, this item to be kept on the agenda for the next meeting.
 - b) page 2 – Neil Jackson has sent the change up bid for Brent to government office for London. Steering group still acting, there would be an autumn update from Neil.
 - c) GT's apologies for not attending the last meeting had been given but this had not been recorded in the minutes.
2. HAZ Conference update
 - 2.1 The HAZ conference date was changed to 29th June, it was held in the Crown Moran Hotel, Cricklewood with 105 people attending. This excellent attendance reflected the will of the people to see the health inequalities work carried on. This explored how partnership working could work after HAZ. The day consisted of presentations, debate and workshops.
 - 2.2 There were parking, access and catering issues with the hotel, and JC will meet with the manager to discuss this.
 - 2.3 IB said that everyone felt able to participate in the conference – this reinforces the success of HAZ, the HAZ committee are pushing to get the HAZ services continued after March 2006. JC will give a presentation at the next PCT board meeting, also a community rep. will give a presentation from the community perspective. Amna Mahmoud from Brent Refugee Forum will do this.
 - 2.4 The 'Incitement to Religious Hatred' bill was highlighted – particularly after the tubes/bus bombings as muslims now feel more at threat. GT suggested we allow people time to discuss the London bomb attacks. This was not minuted.
In summary, people wanted to show all our communities sharing solidarity.

3. Update from Sena Shah, GP Contracts manager
- 3.1 Sena returned to this meeting to give an update on patient access to GP services: -
- Patient access to GP services – this is now moving forward with immediate access within 24 – 48 hours to a GP, however booking further in advance is still a problem. 15 out of 72 practices are still not allowing patients to book in advance of the 48 hours. It is found that patients booking ahead often don't turn up for their appointments. The PCT board are meeting this afternoon and will look at taking both of these issues ahead.
 - Same day treatment services – to assist patient to Edgware or Central Middx hospital instead. Dial-a-Ride will also allow referrals / access to same day service.
 - Patients that relocate from one area to another often have difficulties in registering with a new practice. There are problems with GP capacity in some areas, e.g. Kingsbury, GP's are not able to make home visits outside catchment areas if there are not enough resources. The GMS contract states that after 4 unsuccessful attempts at registering with a GP, the allocation dept. at the PCT will assign a GP to the patient. Patients are not aware of their rights – a clear set of information about registration and access to patient appointments is needed.
 - Concerns were raised about no female GP's available in some practices, has this been addressed? Also, are there still single GP practices in Brent? 30 of the practices are still single GP, but have practice nurse and other health professionals at the practice.
 - What services are available from each of the practices? A single directory would be very useful with info on the services offered, access issues, languages spoken at surgery by GP's and staff etc. This info needs to be gathered together and collated to enable patients to make informed choices.
 - Why are patients suddenly struck off the GP's lists, some after a number of years? The GP's do not have to give reasons for this. Also practice service and attitude is not always the best, patients don't always wish to complain. More support needed through GMS policy on communicating these issues.
 - A list of GP's that handle families with learning disabilities is needed - practices should avoid segregation and GP's should refer patients on if they don't have the capacity to handle particular issues or areas themselves.
 - To book appointments ahead is difficult, patients are asked to make emergency appointments at which point they have to decide if their ailment is an emergency.
 - We need future updates at this workstream about 'patient choice' and also practice based commissioning, later in the year.

4. Soapbox - Project profile

4.1 This is a new item where members have been asked to fill out the profile forms sent to Them, Andrew Watson is the chair of the Prothero House Tenants Association, and came to give a presentation on his Holistix project. The project aims are to set up courses and activities around health initiatives, physical activity and advocacy for young people on living in 'hard-to-reach' estates. Examples of activities:

- Computer access training, kids internet café – (not all families have computers at home, multimedia activities including DJ, music and filming. Plan to make a documentary on Stonebridge. Support has been given for the healthy eating project by JC and FD.
- Free consultancy advice is given to help individuals with self employment, management, tax advice etc.
- Advocacy – mentoring for residents and tenants rights, environmental issues, drug abuse and anti-social behaviour.
- Capacity building courses for meeting skills i.e. presentations, chairing, minute taking etc.
- Sports activities such as football, kick boxing and football – noted 18% reduction in neighbourhood crime when football tournaments and school holiday schemes are running.
- There is a pressured need for continued funding to maintain the activities and updating of resources.

5. Update of HAZ meetings

5.1 There has been a support letter sent from Gloria Travers on behalf of the HAZ committee. Phil Sealy has also written to Jean Gaffin on behalf of the Race, Health & Social Care Forum on the future of the HAZ work, and having it mainstreamed into the Health Inequalities work which will be continuing in the Public Health directorate. GT asked for suggestions on where else this call for support could be circulated? It was important to give as much support as possible to the HAZ work.

5.2 JC explained that HAZ was coming to the end of its complete 7-year funding, with the PCT going through an organisational re-structure and HAZ team contracts ending in March, the PCT is working to find ways to mainstream projects and modes of working.

5.3 GT suggested a petition letter for wide circulation to workstream members to lobby support for the September meeting. This will be on the 29th September and will be an opportunity to lobby strongly for the mainstreaming of the HAZ unit. It was suggested that letters should also go the Brent MP's and councillors, even the Mayor of London. The petitions would be sent out quickly, before the holiday season fully begins.
ACTION: GT to draft letter and form for wide community circulation, to be distributed from the HAZ office.

5.4 The HAZ Committee is having a special meeting on the 19th September to discuss the HAZ

Exit strategy.

6. A.O.B.

- 6.1 Brent Community Physical Activity Project (BCPAP) have 15 trained instructors ready to give physical activity classes to disadvantaged and marginalized communities in Brent. Any organisations that are interested in hosting exercise classes, please contact Abi Whittles, BCPAP Co-ordinator on 020 8965 8732. Email: bcpap@mail.com
- 6.2 Brent Capacity Builders Network will be holding the annual Funders Fair on the 22nd September in the Community Suite, Bridge Park Leisure Centre. This will be in the afternoon, further details will be sent out in the workstream mailout or contact Denise Bobb on 020 8965 8729. Email: Denise.Bobb@brentpct.nhs.uk
- 6.3 Brent tPCT's AGM will be held on the 15th September '05 at Brent Town Hall, AGM meeting will be at 2pm, and public discussion on Health Care Standards will be at 3.20pm.

Please note that the scheduled workstream meeting on the 15th September has now been cancelled.

6.4 Date of next meeting:

29th September '05, at the Community Suite, Bridge Park Leisure Centre, Brentfield, Harrow Rd, NW10.

Time: 11.30am – 1pm followed by lunch